

## Payment Options

### Monthly Direct Debit:

First Membership instalment and joining fee paid in advance when applying for membership using one of the following payments methods:

1. Cash 2. Cheque 3. Credit/Debit card

The following 11 instalments will be made by Direct Debit, where after West Lothian Leisure Ltd operate a monthly rolling Direct Debit system.

**Annual Payment:** When applying for an Annual Subscription the full 12 months plus joining fee will be payable in advance. The following payment methods are acceptable

1. Cash 2. Cheque 3. Credit/Debit Card

**Pay-per-play:** Registered Customers can pay for facilities and service as they visit or in advance of their visit via pre booking using the following payment methods:

1. Cash 2. Cheque 3. Credit Card/Debit Card

## Membership Options

**Xcite Premier Membership:** Allows unlimited use of group fitness classes, fitness centres, swimming, badminton, squash, short tennis, golf, tennis, indoor bowling and table tennis activities at any West Lothian Leisure Ltd venue during normal opening hours.

**Xcite Gold Membership:** Allows unlimited use of fitness centres, swimming, badminton, squash, short tennis, tennis, golf, indoor bowling and table tennis at any West Lothian Leisure Ltd venue during normal opening hours.

**Xcite Silver Membership:** Allows unlimited use of West Lothian Leisure Ltd venues between Opening Time - 4.30pm, Monday to Friday. Includes Fitness Centres, swimming, badminton, squash, short tennis, tennis golf, indoor bowling and table tennis.

**Xcite POL Membership:** Allows unlimited use of fitness classes, fitness centres, swimming, badminton, squash, short tennis, golf, tennis, indoor bowling and table tennis activities at any West Lothian Leisure Ltd venue during normal opening hours. This membership is only available to those aged 60+. Proof of age must be provided.

**Xcite N-R-G Membership:** Allows unlimited use of N-R-G Play, N-R-G Teentone, N-R-G Group Fitness Class, N-R-G Sport, Swimming, Learn to Swim (one block per member per block), Beach Parties, Racquet Sports, Golf, Indoor Bowling, Rookie Lifeguard, Soft Play, Supervised Soft Play and Holiday Programmes.

**Xcite-XT:** Allows unlimited use of fitness classes, fitness centres, swimming, badminton, squash, short tennis, golf, tennis, indoor bowling and table tennis activities at any West Lothian Leisure Ltd venue during normal opening hours. This membership is only available to those currently in full time education. Proof of full time education must be provided.

## Registered Users

**Xcite Fitness:** On payment of the Xcite Start-Up fee and completion of Fitness Lifestyle Questionnaire allows use of the Xcite Fitness Centre on a pay-per-play basis during normal opening hours.

**Xcite Group Fitness:** On completion of Fitness Lifestyle Questionnaire allows pay-per-play members the provision to book Group Fitness Classes either online, by telephone or in person at any Xcite operated West Lothian Leisure Ltd facility.

**Xcite Sport:** On completion of Fitness Lifestyle Questionnaire pay-per-play members the provision to book sports either online, by telephone or in person at any Xcite operated West Lothian Leisure Ltd. facility and attend on a pay-per-play basis during normal opening hours.

**Xcite Swim:** On completion of Fitness Lifestyle Questionnaire allows pay-per-play members the provision to attend on a pay-per-play basis during normal opening hours.

**Sunbed Registration:** On completion of the Sunbed Registration Form allows pay-per-play members to use the Sunbed during opening hrs.

**Learn to Swim:** On completion of Learn to Swim Registration Form allows pay-per-block members the provision to book swimming programmes either online, by telephone or in person at any Xcite Swim operated West Lothian Leisure Ltd. facility.

**Football Registration:** On completion of Football Registration Scheme allows pay-per-booking Clubs and organisations the provision to book Football provisions either online, by telephone or in person at any Xcite operated West Lothian Leisure Ltd. facility.

**Block Bookings:** On completion of Block Booking Form allows pay-per-play members the provision to guarantee a regular booking at a specified day and time attending on a pay per play basis during normal opening hours.

**Xcite Kidz:** On completion of Lifestyle Questionnaire, where applicable, allows pay-per-play members the provision to book activities and courses either online, by telephone or in person at any Xcite operated West Lothian Leisure Ltd facility and attend on a pay per play basis during normal opening hours.

## General Terms and Conditions

1. Membership, Administration or booking fees are non-refundable
2. Changes to any of the membership and registration options will be at the discretion of West Lothian Leisure Ltd.
3. Membership and registration does not include the use of lockers, these are available for use for a small nominal charge or deposit.
4. Membership cards are issued to all current members and registered users, these must be used to gain entry every time a visit is made.
5. Membership and registered user cards are not transferable and use by any person other than by the member will result in the cancellation of that membership with no refund.
6. West Lothian Leisure Ltd reserves the right to refuse any application for membership or registration.
7. All memberships are legally binding contract between the applicant and West Lothian Leisure Ltd and represent a commitment to pay all monthly payment fees. It is the member's responsibility to ensure that all monthly membership fees are paid in full.
8. Termination of the membership contract will be at the discretion of West Lothian Leisure Ltd if the circumstances are deemed applicable. In the event of an applicant termination one further full months payment will be debited from the member's bank account as an administration and cancellation fee. A minimum of 28 days is required as notification in the event of a membership termination.
9. West Lothian Leisure Ltd reserves the right to review monthly membership fees at its discretion and Direct Debit payments may be increased or decreased accordingly. The member will be given 14 days notice of any proposed increase or decrease and will have the right to terminate membership without penalty at any time within the period following notification, failing which the member will be deemed to have accepted the increase/decrease.
10. West Lothian Leisure Ltd reserves the right to review pay-per-play prices at its discretion and admission payments for pay-per-play maybe increased accordingly. These increases normally take effect on 1<sup>st</sup> April or 1<sup>st</sup> September. West Lothian Leisure Ltd will give 14 days notice of any proposed increase.
11. The Applicant will comply with the rules relating to the use of the Xcite venue, all Xcite core products and activities. This will include the cancellation, either in person or by telephone, of all bookings that the member or registered user is unable to attend by providing West Lothian Leisure Ltd with 24 hours cancellation notice before the booking date and time.
12. West Lothian Leisure Ltd reserves the right to immediately cancel or suspend for a period of time any membership or access through register use without refund.
13. All activities are Subject to availability.